Our Web Site

We are meeting your needs on the Web 24 hours a day, seven days a week.

Your information source

Publications, videos, and more are at your fingertips.

Read or print out brochures, newsletters, and booklets for your reference under the publications section of the Member Services area. We recently added videos on retirement, disability, and death and survivor benefits so you can view the infomation you need at your convenience. You'll also find driving directions, contact information, answers to frequently asked questions, some forms, and a glossary of commonly used TRS terms in the Member Service area. A search engine in the top right corner of every page will help you find what you are looking for quickly.

The latest legislative changes or issues are covered under the Legislative area. Areas for the TRS Board of Trustees, investments, general information, employers, and vendor information also have current news on our site.

Secure Member Account Access

In the secure area of our Web site, Member Account Access, your TRS user ID and password may be used to:

- update your address and telephone information
- view your TRS Benefits Report information online,
- remit payments online to TRS through your checking or savings account,
- register for e-mail notifications about the status of your outstanding claims, and
- complete your Personal Retirement Interview (PRI).

If you haven't already done so, you need to request a user ID and password before you may enter this secure member area. Your user ID and password will be mailed to you within three business days.

Address and phone updates

The contact information we have on file for you will be shown on the first screen when you log on and are accepted into Member Account Access. You may update your address and phone numbers with us online. You no longer need to pick up the phone or have to fill out a form to let us know if your contact information changes.

Benefits Report

The TRS Benefits Report you receive every December has the same information available online and is regularly updated to show recent payments and outstanding balances. (For more information, see page 46.)

Online Remittance

You can make online payments for certain account balances, such as 2.2 upgrades and optional service payments.

Your online payment can be made using your checking account or savings account. Your payment will usually be reflected on your TRS online account balance in three to four business days. After verification, a payment receipt letter and a coupon for future payments, if applicable, will be mailed.

Not all balances can be paid online. IRS and TRS rules determine which types of accounts are eligible.

Balances covered by a Payroll Deduction Program agreement are not eligible.

E-mail Notification

Sign up to automatically receive important e-mail notices and informational messages about the progress of your claim for retirement benefits or the purchase of optional service.

You may sign up for automatic e-mail notification by visiting our Member Account Access area online, by calling us, or during your personalized retirement interview.

We will never send confidential information online. You can discontinue receiving the e-mails at any time.

Personalized Retirement Interview

Your online Personalized Retirement Interview (PRI) will help you make choices while providing us with the information we need to personalize your retirement application forms and ready them for your signature. Please use this online service only when you are within six months of retirement and know when your last day of work will be or your last paid day. Count on the process taking 30 minutes.

Benefits calculator coming

A personalized benefits calculator is in the design stages at the time of this printing. We hope to have it ready for your use in 2006.